

Comprehensive Pricing Agreement

As the industry expert you agree that all known charges will be clearly identified and explained on the estimate.

As industry experts, you must identify and include all prices and services needed for my move. The prices must be clearly listed and explained on the original estimate, in writing. The price, will be the final price, guaranteed not to exceed within a set percentage or it will be a firm price, with no hidden costs or added costs. (Unless there are items or services added after the time of the estimate). If the shipment weighs less, I will be charged less according to the actual weight.

The final charges will be accompanied by signed scale tickets from a certified weigh scale.

If moving internationally or cross border all charges must be shown, as indicated in this agreement including, customs clearance, auto clearance, origin, destination, packing, unpacking, ocean or air and inland freight, insurance, currency exchange, third party services, taxes etc.

It is the Movers responsibility, as the expert, to do an in-home visual survey or a video survey and verify the weight and all the services needed.

- If the Mover chooses to contract the estimating service to a third party, video, or AI generated service, the Mover is still responsible for the accuracy of the survey and this agreement.
- As the contractor they must identify all prices associated with the move and they must be placed on the original estimate.
- All taxes, service charges, third party charges, extra drop-off or pick-ups, assessorial charges, bulky item charges, etc. are to be included in the estimate and the Mover must verify the charges.
- As the expert the Mover is responsible for identifying any building access difficulties at origin and place all costs on the estimate such as shuttle, long carry, hoisting, elevator charges, etc.

- The destination address is to be searched online in advance and all access or additional services placed on the estimate.
- If the destination address is not known at time of estimate, the Mover must inform me immediately of any additional charges, and an explanation for those charges, when provided with the new address.
- The Mover must ensure all third-party costs are included in the estimate such as but not limited to, appliance servicing, auto moving, crating etc.
- If the Mover is packing. The Mover is to provide the least expensive packing service. Either (cwt) by the hundred weight, or unit pack, per box.
- If doing a partial pack or packing by the box, the Mover must clearly indicate the cost per box and the estimated number of boxes needed.
- Unpacking costs are to be kept separately on the estimate and an explanation is to be provided as to what the service involves.
- The Mover must indicate the TTG Transit Time for the move on the estimate.
- The Mover must indicate what expenses they will pay, if they exceed the dates in the TTG timeline?
- **Replacement value protection** must be included on the estimate. As well, the Mover is to explain all insurance options such as released insurance and (PBO) Packed by Owner liability.
- The Mover must list the destination agents address and contact information on the estimate.
- If storage is needed the Mover must specify whether the goods will be stored in a warehouse or in a container. With all applicable charges clearly identified, warehouse handling, storage, insurance, delivery, etc.
- Auto shipping or recreational vehicles or vessels are to be priced separately and if using a third-party, include their TTG, (what their liability is if they exceed their TTG), their insurance, the process and door to door service.
- Any other charges or services not identified above, must be included in the estimate and explained prior to the move.